

**Ferhut, Faridoon**

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**From:** Andrij Harlan [axhasp@rit.edu]  
**Sent:** Monday, November 28, 2005 1:32 PM  
**To:** Ferhut, Faridoon  
**Subject:** RE: EPP Standard for Printer and Duplication Cartridges

Fareed,

Please allow me to introduce myself. My name is Andy Harlan and I work at Rochester Institute of Technology (RIT). We have been involved with the toner cartridge remanufacturing industry for many years via the National Center for Remanufacturing and Resource Recovery at RIT. I have read your proposal and would like to first commend you and your group's efforts in establishing buying guidelines for remanufactured toner cartridges. My concern is that the document does not address the issues surrounding quality. I have worked with the Texas Department of Transportation and the National Association of Educational Buyers on similar purchasing criteria, and I believe it is critical to the success of the program to be very specific in terms of quality requirements. If you would like to discuss various possibilities that could be incorporated into your document, I would be happy to discuss them with you in detail. I wish you all the best in your endeavors and hope that the program is a great success.

Kind regards,

Andy

*Andrij Harlan*

Industrial Programs Manager

Center for Integrated Manufacturing Studies

Rochester Institute of Technology

133 Lomb Memorial Drive

Rochester, NY 14623

Phone (585) 475-5385

FAX (585) 475-5455

Andrij.Harlan@rit.edu