

THINK SAFETY

A Guide to Personal Safety.

PRESENTED BY:

Phillip Irons

Code Enforcement Officer

City of Modesto/Solid Waste

TOPIC LIST

- A. SAFE INSPECTION STRATEGY
- B. FOUR STEP INSPECTION APPROACH
- C. COMMON SITUATIONS
- D. COMMUNICATIONS
- E. SELF DEFENSE

TOPIC LIST

- A. SAFE INSPECTION STRATEGY
- B. FOUR STEP INSPECTION APPROACH
- C. COMMON SITUATIONS
- D. COMMUNICATIONS
- E. SELF DEFENSE

A. SAFE INSPECTION STRATEGY

1. Search
2. Evaluate
3. Execute

1. Search

- Search your surroundings for possible safety hazards
- Do not put your nose in the form and never look up
- If backed in a corner with no way out what would be your exit strategy?

2. Evaluate

- Stay aware of you surroundings at all times
- Evaluate the situation and take steps to eliminate risk and increase your margin of safety
- Be prepared to change you present course of action

3. Execute

- Have a plan for escape
- Listen to your inner voice – act on uncomfortable feelings
- If it feels wrong then do not do it
- Get in a routine of putting your keys and cell phone in the same place

TOPIC LIST

- A. SAFE INSPECTION STRATEGY
- B. FOUR STEP INSPECTION APPROACH
- C. COMMON SITUATIONS
- D. COMMUNICATIONS
- E. SELF DEFENSE

B. FOUR STEP INSPECTION APPROACH

1. Pre-inspection Preparation
2. Onsite Inspection
3. Completing the Inspection Report
4. Follow-up Inspection
5. The Common Sense Approach

1. Pre-inspection Preparation

- Make copies of prior inspections reports
- Review & make copies maps & aerial photos
- Make an appointment when appropriate
- Give them your contact information and ask them to call you if they can not meet
- Document – who, when and where
- Let someone know where you are going

2. Onsite Inspection

- Come prepared for the inspection
- Park vehicle for easy egress
- Watch for signs of dogs
- Be clearly identifiable
- Identify self and explain purpose of inspection
- Be pleasant, accommodating, & flexible
- Stay in public view

3. Completing the Inspection Report

- Double check inspection report to make sure all appropriate fields are completed
- Inspector fills in the Business Rep, Title, and phone number lines on report
- Attempt to answer their questions. If you don't know the answer tell them you will get back to them “AND DO IT”

4. Follow-up Inspection

- Thank them for their cooperation during the inspection
- Provide information on future site inspection
- Make sure they have your contact information
- Tell them to contact you if they have any questions
- Make sure they have the CIWMB Hot Line number 1-866-896-0600

5. The Common Sense Approach

- During the inspection continually evaluate the potential safety issues
- Do not hesitate to ask for help (strength in numbers)
- Does anyone know where I am right now?
- Where are my keys and cell phone? Can I get to them? Emergency contacts on speed dial?
- Verbal Judo!!!

TOPIC LIST

- A. SAFE INSPECTION STRATEGY
- B. FOUR STEP INSPECTION APPROACH
- C. COMMON SITUATIONS
- D. COMMUNICATIONS
- E. SELF DEFENSE

C. COMMON SITUATIONS

1. Difficult People
2. Canine Issues
3. Unavailable People
4. Language Barriers
5. Fender Bender

1. Difficult People

- Defuse the situation
- Use a calming voice technique
- Check your own emotional condition
- Explain that you are there to help them with the process
- Offer to return later if it would help the owner/operator comply with standards

2. Canine Issues

- Check for presents dogs prior to leaving vehicle (dog house, dog droppings, dog toys, and beware of dog postings)
- Remember, a dog's weapon is located in its mouth
- Do not kick at dogs
- Use your inspection folder to tap it on the nose while yelling, NO! In a strong voice
- Do not run, dogs run a lot faster than people

3. Unavailable People

- Get the name of the person you are speaking to and the name of the person you need to have present to conduct the inspection
- Ask them when would be a good time to return to conduct the inspection
- Try to make an appointment
- Leave your business card

4. Language Barriers

- Speak slowly, avoid raising your voice to compensate for language barrier
- Use the CIWMB Hot Line (1-866-896-0600)
- Know the number of a possible translator service or co-worker that can assist with translation (CIWMB has translators)
- Most emergency dispatch centers have translators on duty 24/7. Have their non-emergency number on speed dial

5. Fender Benders

- Do not claim responsibility of an accident.
- Call for a Police report. Obtain official accident report by Law Enforcement
- If non-injury, clear the road if possible
- Tell dispatch you are a City/County employee on official duty in official car
- Contact your supervisor and tell them to call Risk Management
- Get the case number and Officer's name and card

TOPIC LIST

- A. SAFE INSPECTION STRATEGY
- B. FOUR STEP INSPECTION APPROACH
- C. COMMON SITUATIONS
- D. COMMUNICATIONS
- E. SELF DEFENSE

D. COMMUNICATIONS

- Cell phones and two-way radios
- Are you in cell service range?
- Speed dial
- Risk Management
- Non-Emergency Police

TOPIC LIST

- A. SAFE INSPECTION STRATEGY
- B. FOUR STEP INSPECTION APPROACH
- C. COMMON SITUATIONS
- D. COMMUNICATIONS
- E. SELF DEFENSE

E. SELF DEFENSE

- Verbal Judo
- Pepper Spray
- Always be where you can retreat
- Self defense classes – Judo, Aikido
- Move, “get off the tracks!”
- Keep your distance