

## Ferhut, Faridoon

---

**From:** Cannon, Sandra D [sandra.cannon@pnl.gov]  
**Sent:** Wednesday, November 23, 2005 7:33 AM  
**To:** Ferhut, Faridoon  
**Subject:** FW: EPP Standard for Printer and Duplication Cartridges

Fareed

Appreciate your prompt response. It would be helpful to all of us if the California remanufactured toner cartridge standard could address quality in a bit more detail than presently expressed in Benchmark 3:

"..a determination is made [by whom?] that it will operate comparably to a new cartridge with respect to print quality. The failure rate of such a remanufactured cartridge [who is testing for this?] must be comparable to that of a similar new cartridge." I suggest California considering including language about the manufacturer being required to have a robust quality control process and the cartridges to meet the Remanufactured Cartridge Industry standard, such as the International Imaging Technology Council standard at least if not a disinterested third party standard and testing process.

Appreciate your help in nurturing this along and Happy Thanksgiving to you and yours---  
Sandra

Sandra Cannon, Pacific Northwest National Laboratory Environmentally Preferable Purchasing  
Technical Assistance for the U.S.  
Department of Energy  
Tel. 509-529-1535