

EMD Serono, Inc.
Plan to Support Safe Needle Collection and Disposal
for EMD Serono Fertility Products

EMD Serono is committed to meeting the needs of patients and the communities in which they live in. As part of this, we have developed a plan to support the safe collection and disposal of waste devices in support of Senate Bill 486 for the residents of California.

I. Providing for Effective Safe Needle Collection and Disposal

EMD Serono is working with a third-party organization to support the safe collection and disposal of waste devices. As part of this program, EMD Serono will offer California residents on EMD Serono Fertility Products the opportunity to participate in a free, Sharps container mail back program. The following items will be sent to California residents on EMD Serono Fertility Products upon request:

- Introduction kit inclusive of 2 Sharps containers including mail back packaging.
- Replacement containers with mail-back packaging after the resident has mailed-back previously-supplied collection containers

Enrollment into this program is available for residents of California using EMD Serono Fertility Products and accomplished by calling our patient support service at 866-598-7879. Containers may be subject to availability,

II. Educating Patients

EMD Serono will place information about the sharps disposal ban in California on our company Web site in order to educate patients and the greater community. We will also proactively reach out to patient and professional organizations in the state of California to make them aware of EMD Serono's plan to support the safe collection and disposal of waste devices. We will encourage patients to call our toll-free support service, Fertility LifeLines, for any questions that they have related to our reproductive health products and the safe collection and disposal of related waste devices.

Further, we will educate patients initiating fertility therapy through telephone outreach. In addition to informing them of the organization's plan, we will also make them aware of the local CA resources available through CalRecycle Sharps and Medication Disposal Directory available at the following:

(<http://www.calrecycle.ca.gov/homehazwaste/HealthCare/Collection/Default.aspx>)

III. Coordinating with California Organizations

EMD Serono will work with organizations to make them aware of the company's commitment and support of the safe collection and disposal of waste devices. We will proactively reach out to organizations in the state of California to make them aware of EMD Serono's plan. In addition, we will seek feedback from these local organizations on our plan to better understand how we can meet the needs of CA residents.

IV. Involving Consumers and the Community

As part of our on-going commitment to meeting the needs of patients, EMD Serono will work to obtain feedback from existing fertility patients on our plan to support the collection and disposal of waste devices.